



Prescription Medication Policy

Our goal is to provide safe, effective, and timely treatment for your pet. The following policies explain how prescriptions are handled and your responsibilities as a pet owner.

General Prescription Information

We stock many commonly prescribed medications for convenient pickup at our clinic. This allows treatment to begin promptly and ensures your pet receives the exact medication, strength, and instructions recommended by your veterinarian.

Prescription refills may be requested during a visit or by contacting our office by phone, email, or text. Please allow **up to 48 hours** for refill requests to be processed.

Prescription Home Delivery

For your convenience, we partner with **VetSource**, an accredited and trusted veterinary pharmacy, to offer home delivery of medications that are not needed urgently or are used for long-term or chronic conditions.

Written Prescriptions & Outside Pharmacies

If you prefer to fill a prescription outside of our clinic, we will provide a written prescription for the medication, strength, quantity, and dosing recommended by your veterinarian. You may choose the pharmacy where the prescription is filled.

For patient safety and compliance reasons, we do not approve or authorize prescription requests sent directly to us by outside pharmacies or online retailers.

Regulatory agencies, including the FDA, have issued consumer warnings regarding medications purchased from unverified online sources. It is your responsibility to research and select a reputable pharmacy when filling a written prescription.

Once a written prescription is provided, Long Meadow Veterinary Clinic is not responsible for the quality, accuracy, storage, handling, or effectiveness of medications or foods obtained from outside sources.

Only one copy of a written prescription will be issued. Duplicate copies cannot be provided until an appropriate time has passed to warrant additional refills. If you change pharmacies, it is your responsibility to arrange for the original pharmacy to transfer the prescription.

Off-Label Medication Use

Some medications prescribed in veterinary medicine are used in an off-label manner. Off-label use is common and legally permitted when medically appropriate and based on veterinary medical judgment.

NSAID (Non-Steroidal Anti-Inflammatory Drug) Medications

NSAIDs are commonly prescribed to control pain and inflammation. Side effects are possible and may include gastrointestinal upset or, less commonly, more serious reactions involving internal organs. Regular blood work is strongly recommended to monitor for early changes.

If your pet shows any signs of illness or abnormal behavior while taking an NSAID, discontinue the medication and contact a veterinarian immediately.